

## PARTICIPANT CORNER

Emillia's uplifting art.



### Your Talent is in Demand!

Are you a poet, storyteller, artist or just want to share a picture of yourself doing a favorite activity or maybe some great news? Please submit pictures of your original artwork, short stories, or poems. Submissions to be featured in an upcoming Mi Via Newsletter. Submissions can be sent to: [Rachel.gonzales@hsd.nm.gov](mailto:Rachel.gonzales@hsd.nm.gov)

### Shining Star Employees of the Month

Do you have a Direct Support Professional (DSP) that you would like to spotlight and allow to shine? DDSD would like to recognize our DSPs who provide above and beyond support to Mi Via Participants. DDSD Mi Via Unit will feature Shining Stars in the Mi Via Newsletter monthly. Submit a brief note of why you would like to recognize your staff. Submissions can be sent to: [Elaine.Hill@doh.nm.gov](mailto:Elaine.Hill@doh.nm.gov)

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## FMA-Conduent Contact Information:

Phone: 1-800-283-4465

Toll-free Fax: 1-866-302-6787

E-mail for Form Submission:

[docprocessing@conduent.com](mailto:docprocessing@conduent.com)

Physical Address:

1720-A Randolph Rd SE

Albuquerque, NM 87106



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## Power of Attorney (POA)

**Powers of Attorney** are legal notarized documents allowing a person or entity to act as a decision maker for another individual. The decision maker may be chosen by a participant to make medical or financial decisions. The participant must have the ability to choose a decision maker before the creation of a POA.

What types of POA's are available?

**Durable Power of Attorney** – is a legal document where the participant chooses a decision maker if the participant becomes disabled or incapacitated to manage and protect:

- Money
- Property
- Business affairs

**Financial Power of Attorney** – is a legal document in which a participant chooses a decision maker to make financial decisions on the participants behalf.

**Limited (Special) Power of Attorney** – is a legal document that gives the decision maker the power to act on the participants behalf for specific purposes. The decision maker ability

ends after their purpose has been finished or after a specific time period.

**Medical Power of Attorney** – is a legal document that gives a decision maker the ability to communicate with the participant's health care providers and make health care decisions on behalf of the participant if the participant becomes incapacitated.

**Springing Power of Attorney** – means a legal document that gives the decision maker the ability to manage the participant's money, property, and business affairs. This document will go into effect if an accident or medical condition results in the participant becoming incapacitated.

How long does a POA serve a participant?

A participant can cancel a POA at any time. They may also choose a new POA at any time and cancel a previous POA.

Resources:

<https://www.nmddpc.com/alternatives-to-guardianship-new>

<https://www.nmddpc.com/alternatives-to-guardianship-videos>

[https://www.nmddpc.com/guardianship\\_program](https://www.nmddpc.com/guardianship_program)



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## Service Highlights:

### Transportation Services

Transportation services are offered to enable participants to be more independent and be involved in their community. Transportation services specified by the service and support plan (SSP) are offered to allow participants to have access to:

- Waiver and other community services
- Activities
- Resources

Payments for transportation services are paid to the employee or vendor. They cannot be paid to the participant. Transportation services can be reimbursed in different ways to the driver:

- By the mile.
- By the trip or at an hourly rate.
- Purchase of a bus pass.

Transportation services under Mi Via are for non-medical reasons. Mi Via transportation services cannot be used instead of or to replace transportation services available with Medicaid. Transportation for vacations are not covered through Mi Via. Transportation service for minors is not a covered service as these are services that a legally responsible individual (LRI) would normally provide for household members of the same age who do not have a disability or chronic illness.

#### Resources:

Mi Via Service Standard Appendix A page 69  
NMAC 8.314.6.15 H

### POSITIVE THOUGHTS

When I show myself love, I am encouraging inner peace.

I thank my body for all it carries for me and how far we have come together.

I have more than one purpose in life.

Bad days are a fact of life, not a sign that I am broken.

### Attend an Upcoming Mi Via Advisory Committee Meeting

The next Mi Via Advisory Committee (MVAC) is October 26, 2023. Meetings are held quarterly and are 3 hours in length. You do not need to be a member to attend. If you are interested in getting an invite, please email [elaine.hill@doh.nm.gov](mailto:elaine.hill@doh.nm.gov)

Emillia beautiful canvas bag.





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## Environmental Modifications Service (EMOD)

EMOD services include the purchase and installation of equipment or making physical adaptations to the eligible participants residence that are necessary to ensure the health, safety, and welfare of the participant or improve the participants level of independence. EMOD services do not cover modifications or adaptations that would be considered normal upkeep of a residences.

The provider of the EMOD services must:

- Ensure correct design standards are addressed when planning and designing the adaptation or remodel.
- Must be a licensed and insured contractor or
- Must be an approved vendor that provides construction or remodeling services.

These services are available for a maximum of \$5000 every 5 years. An eligible participant moving into the Mi Via program from another waiver will carry their EMOD history for the previous five years of Home and Community Based Services (HCBS).

Some examples of environmental adaptations include the following:

- Installation of ramps and grab bars.
- Widening of doorways and hallways.

- Installation of automatic door openers and doorbells, etc.

EMOD services do not cover home improvements that would be considered normal upkeep of a residences such as but not limited to:

- Rain gutters
- Tile replacement
- Mold repair
- Sagging floors
- New faucets

For a full EMOD description please review:

Mi Via Service Standards, appendix A, page 42

NMAC 8.314.6.15 H (5)

### JUST FOR LAUGHS

How did the telephone propose to his girlfriend?

*He gave her a ring.*

What is brown and sticky?

*A stick.*

What did the cucumber say to the pickle?

*You mean a great dill to me.*

Emilias creation



## MONTHLY ACTIVITIES IN YOUR COMMUNITY

**Free** on the 1st Sunday of the month for NM residents

[www.NMHistoryMuseum.org](http://www.NMHistoryMuseum.org)

[www.InternationalFolkArt.org](http://www.InternationalFolkArt.org)

[www.IndianArtsandCulture.org](http://www.IndianArtsandCulture.org)

[www.NMArtMuseum.org](http://www.NMArtMuseum.org)

[www.NMHistoricSites.org](http://www.NMHistoricSites.org)

## ACTIVITIES IN YOUR COMMUNITY

- Wildlife West Family Music Festivals, 8/12@4:30pm, Wildlife West Nature Park, 87 N. Frontage Rd, Edgewood
- Billy the Kid Pageant & Old Lincoln Days, 8/4-8/6, Highway 380 MM 97.5, Lincoln
- Westside Summerfest, 8/5@5pm, Ventana Ranch Community Park, 10000 Universe Blvd NW, Albuquerque
- Pathways Indigenous Arts Festival, 8/18-8/20, Poeh Arts Program, 78 Cities of Gold Rd. Santa Fe
- Annual Car Show, 8/5@4pm, Young Park, 850 S. Walnut St, Las Cruces
- Thursday Night FREE Live Music at Kit Carson Park! 8/3@5pm, 211 Paseo Del Pueblo Norte, Taos
- Pie Festival, 8/26@10am, Balzano Family Vineyard, 5230 7 Rivers Hwy, Carlsbad
- Las Fiestas de Santa Rosa, 8/26-8/27@11am, Dixon
- Roswell Pride, 8/11-8/13, Roswell Convention & Civic Center, 912 N. Main St, Roswell
- Loteria, 8/30@7pm, 3351 Columbia Dr. NE, Albuquerque
- Las Fiestas de San Lorenzo, 8/9-8/11, 600 S. Camino Del Pueblo, Bernalillo
- Harvest Festival at Mariposa, 8/26@9am, Mariposa Subdivision, 2417 Desert View Rd., Rio Rancho



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## Community Resources

### Rio Rancho Dial-A-Ride

62yrs or older or disabled and over 18

1804 Idalia Road NE

Rio Rancho, NM 87124

505-994-1608

<https://www.riometro.org/243/Rio-Rancho>

### Albuquerque Sun Van Paratransit Service

100 First SW

Albuquerque, NM 87102

505-243-7433

<https://www.cabq.gov/transit/paratransit-service>

### Valencia County Dial-A-Ride

101 Courthouse Road SE

Los Lunas, NM 87031

866-795-7245

<https://www.riometro.org/244/Valencia-County>

### Santa Fe Ride

2931 Rufina St

Santa Fe, NM 87507

Phone: 505-473-4444

[www.santafenm.gov/santa\\_fe\\_ride](http://www.santafenm.gov/santa_fe_ride)

### Las Cruces Dial-A-Ride

300 W Lohman Avenue

Las Cruces, NM 88001

575-541-2777

[www.las-cruces.org/1319/Dial-A-Ride](http://www.las-cruces.org/1319/Dial-A-Ride)

### Driving to Independence (NM)

4263 Montgomery Boulevard NE, Suite I-235

Albuquerque, NM 87109

Toll Free Phone: 855-449-3331

Fax: 855-449-4533

Email: [info@DrivingToIndependence.com](mailto:info@DrivingToIndependence.com)

<https://drivingtoindependence.com/>

### Transgender Resource Center of NM (TGRCNM)

5600 Domingo Road Northeast

Albuquerque, NM 87108

505-200-9086

Email: [tgrcnm@tgrcnm.org](mailto:tgrcnm@tgrcnm.org)

<https://tgrcnm.org/>

### Rio Arriba County Senior Center

1122 Industrial Park Rd

Espanola, NM 87532

Phone: 505-753-7597

Fax: 505-747-3640

Email: [MKMontoya@rio-arriba.org](mailto:MKMontoya@rio-arriba.org)

<http://www.rio->

[arriba.org/departments\\_and\\_divisions/seniors.html](http://www.rio-arriba.org/departments_and_divisions/seniors.html)

### North Central Regional Transit District

Serves Taos, Rio Arriba/Espanola, Santa Fe,

Los Alamos & Northern Pueblos

1327 N. Riverside Drive Española, NM 87532

866-206-0754 or 505-629-4725

<https://www.ncrtd.org/>

### Atomic City Transit

101 Camino Entrada, Bldg 1, Rm 200

Los Alamos, NM 87544

505- 661-7433

Email: [AtomicCityTransit@lacnm.us](mailto:AtomicCityTransit@lacnm.us)

[https://www.losalamosnm.us/government/departments/public\\_works/atomic\\_city\\_transit](https://www.losalamosnm.us/government/departments/public_works/atomic_city_transit)

### Zia Therapy Center, Inc

900 E 1st St

Alamogordo, NM 88310

Phone: 575-439-4900

Fax: 575-439-4990

<https://www.ziatherapy.org/home.html>

### CARC, Inc

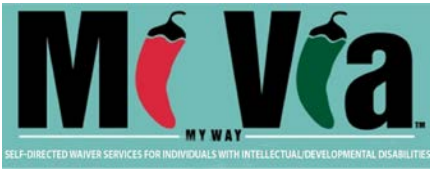
902 W Cherry Ln

Carlsbad, NM 88220

575-887-1570

Email: [info@carcinc.org](mailto:info@carcinc.org)

<http://www.carcinc.org/>



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## Mi Via Circle of Support

MI VIA DOH Website: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Consultant Agency Name	Contact Name	Phone	E-mail	Regions(s)
<b>Active Advocates of New Mexico</b>	Alicia Sisneros	505-353-1778	<a href="mailto:AliciaS@ActiveAdvocatesNM.com">AliciaS@ActiveAdvocatesNM.com</a>	All of New Mexico
<b>CNRAG, Inc. (Care Network Resource Assistance Group)</b>	Fallon Vincell	575-621-3645	<a href="mailto:fvincell@cnragusa.com">fvincell@cnragusa.com</a>	Metro, SE & SW
<b>Consumer Direct Personal Care (CDPC)</b>	Jacqueline Mares	505-553-5695	<a href="mailto:jacquelinem@consumerdirectcare.com">jacquelinem@consumerdirectcare.com</a>	All of New Mexico
<b>Excel Case Management, Inc.</b>	Jennifer Pennington	505-324-8660 ext 102	<a href="mailto:jPennington@excelcasemanagement.com">jPennington@excelcasemanagement.com</a>	NW & SE Regions
<b>Innovative Self Direction</b>	Frank Aquila	505-850-7662	<a href="mailto:faquila@innovativeselfdirection.com">faquila@innovativeselfdirection.com</a>	All of New Mexico
<b>Los Amigos, LLC</b>	Michelle Rutt	505-920-4511	<a href="mailto:Michelle@losamigosnm.com">Michelle@losamigosnm.com</a>	All of New Mexico
<b>Me Town Enterprises, LLC</b>	Kimberly Riebsomer	505-310-9069	<a href="mailto:riebsomer@gmail.com">riebsomer@gmail.com</a>	Metro & NE
<b>Merit Consulting, LLC</b>	Melinda Broussard	505-288-2889	<a href="mailto:mbroussard.merit@gmail.com">mbroussard.merit@gmail.com</a>	Metro
<b>Peak Developmental Services</b>	Sarah Martinez	505-281-9962	<a href="mailto:smartinez@nmddwcm.com">smartinez@nmddwcm.com</a>	All of New Mexico
<b>Self-Directed Choices</b>	Sandy Skaar Jacob Patterson	505-508-1663	<a href="mailto:Sandy@sdchoices.com">Sandy@sdchoices.com</a> <a href="mailto:Jacob@sdchoices.com">Jacob@sdchoices.com</a>	All of New Mexico
<b>UNM Center for Development and Disability (CDD)</b>	Carrie Roberts Janelle Groover	505-280-6442 505-401-9328	<a href="mailto:CnRoberts@salud.unm.edu">CnRoberts@salud.unm.edu</a> <a href="mailto:jtorresgroover@salud.unm.edu">jtorresgroover@salud.unm.edu</a>	All of New Mexico
<b>Visions Case Management</b>	Charles Clayton	575-779-7419 888-588-9152	<a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a>	All of New Mexico



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**NEW MI VIA WAIVER EMAIL ADDRESS:**

Mi Via Waiver: [MVWaiverHSD@hsd.nm.gov](mailto:MVWaiverHSD@hsd.nm.gov)

For: Mi Via Questions, Conduent, Billing and Payment Issues

**Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau**  
 PO Box 2348, Santa Fe, NM 87504-2348  
 Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

HSD manages the FMA/Conduent contract and the TPA/Comagine contract

<b>Deanna DeHerrera</b>	<b>Mi Via &amp; Medically Fragile Waivers</b> Staff Manager Functions: Mi via & Medically Fragile Waiver Oversight	505-629-7260	<a href="mailto:Deanna.DeHerrera@hsd.nm.gov">Deanna.DeHerrera@hsd.nm.gov</a>
<b>Rachel Gonzales</b>	<b>Mi Via Social &amp; Community Coordinator</b> Functions: Conduent, Billing, Payment issues	505-490-3721	<a href="mailto:MVWaiverHSD@hsd.nm.gov">MVWaiverHSD@hsd.nm.gov</a>
<b>Jennifer Romero</b>	<b>Mi Via Social &amp; Community Coordinator</b> Functions: Participant Eligibility Issues Issues and Technical Assistance	505-469-8522	<a href="mailto:MVWaiverHSD@hsd.nm.gov">MVWaiverHSD@hsd.nm.gov</a>

**Department of Health / Developmental Disabilities Supports Division**

5301 Central NE, Suite 203, Albuquerque, NM 87108  
 Phone: 1-800-283-5548

DOH operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations  
 Oversees consultant agency contracts

<b>Elaine Hill</b>	<b>Mi Via Waiver Program Manager</b> Functions: Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-506-6103	<a href="mailto:elaine.hill@doh.nm.gov">elaine.hill@doh.nm.gov</a>  Fax: 505-841-6523
<b>Rudy Aguilera</b>	<b>Mi Via Waiver Project Coordination</b> Functions: Participant/Consultant Issues and Technical Assistance	505-239-7826	<a href="mailto:rudy.aguilera@doh.nm.gov">rudy.aguilera@doh.nm.gov</a>  Fax: 505-841-6523

**Comagine Health**

PO Box 20910, Albuquerque, NM 87154-0190  
 Phone: 1-866-962-2180

Comagine Health is the Third-Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Blue Cross Blue Shield	877-232-5518 Option 3	<a href="http://www.bcbsnm.com/community-centennial">www.bcbsnm.com/community-centennial</a>
Presbyterian	888-689-1523	<a href="http://www.phs.org/centennialcare">http://www.phs.org/centennialcare</a>
Western Sky	844-543-8996	<a href="http://www.westernskycommunitycare.com/">http://www.westernskycommunitycare.com/</a>





## August 2023

August Dates to Remember						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Homemade Pie Day	2 National Ice Cream Sandwich Day	3	4 Vendor checks received or deposited	5 Deadline to submit PRFs for 8/18 vendor payment
6 Balloons to Heaven Day	7	8 Happiness Happens Day	9	10	11 Paychecks & vendor checks received or deposited, end of the pay period	12 Deadline for faxed timesheets & mileage for 8/25 payment & PRFs for 8/25 vendor payments
13 International Lefthanders Day	14	15 Lemon Meringue Pie Day	16	17	18 Vendor checks received or deposited	19 Deadline to submit PRFs for 9/1 vendor payment
20	21	22 Be an Angel Day	23 Find Your Inner Nerd Day	24	25 Paychecks & vendor checks received or deposited, end of the pay period	26 Deadline for faxed timesheets & mileage for 9/8 payment & PRFs for 9/8 vendor payments
27 World Rock Paper Scissor Day	28	29	30 National Holistic Pet Day	31	9/1 Vendor checks received or deposited	9/2 Deadline to submit PRFs for 9/15 vendor payment