

# **Incident Management System**

Report incidents of abuse, neglect and exploitation to:

<u>The Division of Health Improvement</u> Incident Management Bureau

Reporting Hotline: 1-866-654-3219 Fax: 800-584-6057

Or complete online at

https://www.nmhealth.org/about/dhi/ane/rane/



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#### **ANE Reporting Procedure**

- Ensure the health & safety of the consumer.
- Involve emergency medical services (EMS) and/or law enforcement as needed
- Notify the Incident Management Bureau (IMB) via telephone of the allegation of ANE, suspicious injury, environmental hazard or death.
- Notify IMB of the Immediate Action and Safety Plan used to ensure health and safety of each consumer involved or in potential danger. Submit the written IASP within 24 hours of providing the verbal IASP to IMB
- Complete the ANE Report Form when requested to do so by the IMB and fax/email in by time requested; the ANE Report Form can be completed and submitted online: <a href="https://www.nmhealth.org/about/dhi/ane/rane/">https://www.nmhealth.org/about/dhi/ane/rane/</a>

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